



Date October 19, 2012  
Supplier Name Reliable Plating Works Inc  
Reporting Period 2012 Q3

**Supplier Performance Report**

**1. Delivery Performance**

Number of shipments received between 7/1/12 and 9/30/12	49
Number of shipments received on time	49
Percentage on time	100.0%
Total points (30 maximum)	30.0

**2. Quality Performance**

Number of pieces/pounds received between 7/1/12 and 9/30/12	104333
Number of pieces/pounds rejected	214
Percentage defective	0.2%
PPM	2051
Total points (60 maximum)	60

**3. Customer Service**

Number of SCARs issued between 7/1/12 and 9/30/12	0
Number of responses to SCARs on time	N/A
Total points (10 maximum)	10

**Total Score** 100

Total Points	Ranking
95 - 100	Excellent
85 - 95	Good
70 - 85	Fair
55 - 70	Poor (corrective action may be required)
0 - 55	Unacceptable (corrective action required)

**Comments:**

*Dan Kollatz*

Dan Kollatz - QA Manager

*Jill Corsten*

Jill Corsten - Purchasing